



Dear Grand Haven Property Owner,

In addition to their normal work, this past year your Grand Haven CDD Board of Supervisors undertook a challenge to develop a Long-Term Plan for the District. We studied and discussed the information on the projected useful life of our assets and the timing for needed repair or replacement of those assets including amenities and infrastructure such as roads, sidewalks, and ponds.

The Board is now requesting your help in guiding us in areas where we need more input. Attached is a survey to collect your input for the Long-Term Planning process. **Your help is critical, and we request your response no later than September 23, 2022.**

There are three methods to submit your responses:

1. On your computer, tablet, or phone search for <https://tinyurl.com/ywksk6up>, or <https://online2.snapsurveys.com/ghcdd>, enter the unique code shown on your survey material, answer the questions and submit your response.

Note: Any issues completing the on-line survey use options 2 or 3.

2. Answer the questions on the attached materials and drop it off in the collection box located at the Village Center or Creekside office.

3. Answer the questions on the attached materials and mail it in the enclosed return envelope.

To reduce external influence, we are using a mailing firm to distribute this information from registered property addresses and a separate professional survey organization to collect and report the results. Additionally, in an effort to not influence your response, we have instructed our staff not to discuss survey items with residents. Consequently, we ask that you not contact the staff about the survey. If you encounter technical problems, please complete the survey by hand and drop it off or mail it.

Later, we will announce a date to discuss results at a Board Workshop with audience participation.

Your Board is looking forward to your input in the planning process and **we thank you in advance for submitting your response no later than September 23, 2022.**

Sincerely,

Chip Howden

Chairman, Board of Supervisors



Long Term Capital Plan

This survey is designed to gauge your opinions about the amenities and grounds provided by Grand Haven as well as see how you would feel about pursuing expansions and improvements to those amenities and grounds. It will take approximately 5-10 minutes to complete this survey. Thank you for your participation in this important survey!

Focus Area: Demographics:

How many years have you been a resident of Grand Haven?

- ☐ 1-5 Years
- ☐ 6-10 Years
- ☐ 11-15 Years
- ☐ Greater than 15 Years
- ☐ Prefer not to answer

Is Grand Haven your primary residence?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

What is your age group?

- ☐ 18-40
- ☐ 41-65
- ☐ 66-80
- ☐ Greater than 80
- ☐ Prefer not to answer

What type is your housing?

- ☐ Condo
- ☐ Stand-Alone House
- ☐ Townhome
- ☐ Prefer not to answer

Do you have dependents under 18 living in Grand Haven?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer



Amenities:

Are you satisfied with the number and diversity of the Amenities in our community?

☐ Yes ☐ No

What changes would you want to existing amenities or what new amenities should be added, please list in order of importance:

- A.
- B.
- C.
- D.
- E.

Does our community need to invest in an upgraded Dog Park?

☐ Yes ☐ No

Comments:

The Village Center Café is in need of remodeling. What would you recommend?

- ☐ A remodel to update the equipment and facilities
- ☐ Minimize investment to keep this amenity operational

Comments:

Do you feel that the walking paths, sidewalks and trails available in Grand Haven are adequate for residents' exercise needs?

☐ Yes ☐ No (Expand Trail System)

Comments:

Would you support investigating the creation of a separate path where bicycles and other personal conveyances can be used?

☐ Yes ☐ No



Safety and Security:

Do you believe that the Traffic Control on our streets is effective for the safety of pedestrians, cyclists and motorized vehicles?

☐ Yes ☐ No

Comments:

Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?

☐ Yes ☐ No

Comments:

Our city continues to grow and there will be more activity on Colbert Lane from residential, commercial and retail entities.

Should we take more control or ownership of the fencing and buffer area between Grand Haven and Colbert Lane for better control of access, noise abatement and security?

☐ Yes, this should be explored in the future

☐ No, the current situation is adequate

Comments:



Landscape and Facilities:

Overall, are you satisfied with the landscape management, appearance and maintenance in our community?

- ☐ Yes
☐ No (increase landscape enhancements on major roads)

Comments:

Do you support expanding our facilities to accommodate more clubs, meetings and workspaces?

- ☐ Yes, with appropriate planning and justification
☐ No

Comments:

Do you favor continued improvements in our ability to communicate with residents such as an interactive website or a CDD email box for interaction with residents on projects, daily operations, security issues and other facets of the operations?

- ☐ Yes ☐ No

Comments:

Currently there are three email lists that have residents' contact information. Would you support including your email address in a central contact system for the community?

- ☐ Yes ☐ No



Assessments and Community Finance:

One method to assist in managing our assessment increase is through funding our major projects by securing bonds or borrowing long-term money to cover costs like road repaving, bathroom remodeling, Café remodeling, facilities expansion, curb and gutter repairs, etc.

This approach --while increasing overall cost due to bond issuance, interest and management costs-- spreads the cost over approximately ten years and is shared by residents both current and future as the community is used. As a CDD, we can secure favorable market rates for this financing.

What is your initial impression of pursuing this option?

- ☐ Yes
- ☐ No
- ☐ Maybe, I need to understand the costs and benefits as a resident

You have reached the end of the questions for this survey. Thank you for taking the time to complete this questionnaire as your responses will help us gauge how our residents feel about these issues and will help guide us to continuously improve our community.